

DALLAS

2013

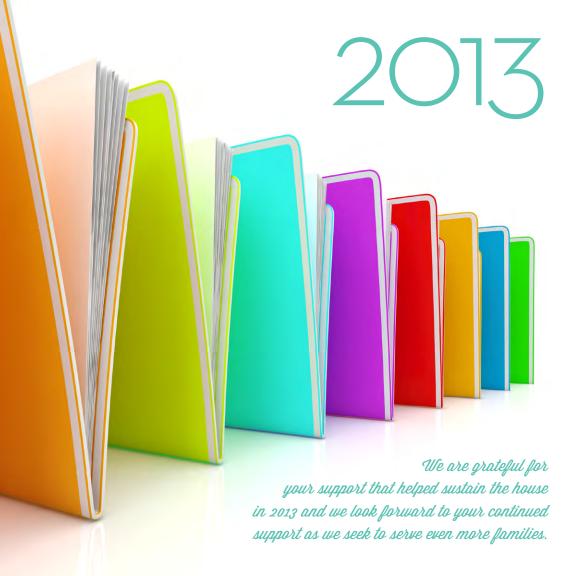
ANNUAL REPORT

In 2013, Ronald McDonald House of Dallas served families with 17,787 nights of rest, nourishment and compassion. We saw greater need than ever as our daily capacity reached new heights. We formed new relationships and nurtured old ones. One thing is certain as I look back on 2013—the House That Love Built depends on every last one of our supporters to carry forth our mission of providing a temporary home-away-from-home for families with sick or injured children receiving medical treatment in Dallas hospitals. You make the difference! I'd like to share what one of our teenagers who lived at the House said of her experience during her recovery. She said "During my stay at the hospital, I felt so happy knowing my parents could go "home" at night and rest easy in a comfortable and caring environment. It truly means so much to have so many people with warm smiles and caring hearts surround you!"

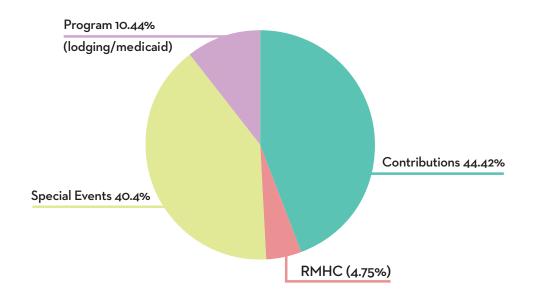
This community helped us achieve our goals and allowed us to continue serving these wonderful families. It is a terrible thing to have a serious health event befall your child, RMHD makes it a little more bearable. From our families, staff and volunteers, thank you for your unwavering support.



*Gill Pumnock*Chief Executive Officer
Ronald McDonald House of Dallas



Total Funding in 2013



This year's funding is similar to previous years, with the highest percentage of funds coming from individual and corporate contributions. Second to these gifts are funds raised by our special events. Just under 5% of our opporating budget was contributed by Ronald McDonald House Charities.

Special Event Details

(gross less direct donor benefits)

Our Major Events:

Trains at NorthPark 29.91% Moonlight Ball 6.50% Young Friends Party 3.99%

Other 2013 Fundrasing Events:

Addison Rotary Open
Southwest LUV Classic
Genband Gold Tournament
12 Bars of Uptown
Hot Chocolate Run
Cinco De Miler Race



Our Volunteers

Hundreds of volunteers support RMHD's annual operations and fundraising activities by serving families at the House, preparing meals, and hosting organized activities. In 2013, over 13,000 volunteer hours were donated equaling a value of \$292,500.





For detailed information about 2013 volunteer events or upcoming volunteer opportunities, contact Meg Bittner at 214.624.5357 or mbittner@rmhdallas.org

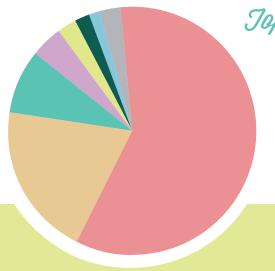
Meals That Heal

RMHD is one of few organizations (even among other Ronald McDonald Houses) that provides 3 meals a day for families. **Over 1,000 meals** were prepared by volunteers in our professional grade kitchen and served to out-of-town families staying at the House That Love Built.





For more information about our Meals that Heal program and our cooking teams please contact Gracie Thompson at 214.624.5358 or gthompson@rmhdallas.org



Jop Referring Hospitals

The families staying at Ronald McDonald House of Dallas arrive from all over the nation and all over the world to receive treatment in Dallas area medical facilities. Social workers from these facilities refer patients in need of a temporary home to RMHD.

| Children's Medical Center of Dallas | 59% |
|---|-----|
| Texas Scottish Rite Hospital for Children | 20% |
| Medical City Children's Hospital | 8% |
| Baylor | 4% |
| Baylor, Our Children's House | 3% |
| UT Southwestern | 2% |
| Parkland | 1% |
| All other Medical Facilities | 3% |

\$15

Our Rooms

With 6 apartments dedicated to transplant patients and 52 guest rooms Ronald McDonald House of Dallas was able to provide over 1,900 family stays in 2013. It is a joy to be able to serve so many families and provide a temporary home where children and families can heal together. Since opening our doors, RMHD has served more than 34,000 families. Although families are asked to contribute \$15 per family per night, no one has ever been turned away because of an inability to pay. The actual cost per night to house a family is approximately \$125—a cost largely covered by individual and corporate donors, community organizations, and special events. We are appreciative of our dedicated community that continues to make our mission possible and serve families in need.

- Suggested Contribution from families
 - Actual cost per room/night with amenities \$125

Families at the House

2013 House Occupancy by Month 85.5% CAverage



What are they saying about RMHD?

This place is great! It's our first night and everyone has been such a blessing! It feels like a home. -Candy Ornelas

The most amazing place—their work is so amazing in a time of need! When everything is upside down they make it right again!

-Misty Preston Lunningham

Charity Navigator \bigstar \bigstar \bigstar









Ronald McDonald House of Dallas once again received a 4 out of 4 star rating by Charity Navigator. (Scoring 60.35 out 70 total points overall) Charity Navigator collects and analyzes data from non-profit charity organizations across the country and rates them based on performance, efficiency, and transparency. Read more by visiting www.charitynavigator.org

Our Supporters

Thank you to each and every one of the generous individuals and organizations that allowed us to serve our community in 2013!

\$100,000 and CAbove

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Dillard's Inc.

NorthPark Center

Ronald McDonald House Charities of Greater North Texas

Southwest Airlines LUV Classic

Tom Thumb

\$50,000 and CAbove

KLUV, CBS Radio MHBT Inc. Thirty-One Gifts

\$25,000 and CAbove

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